

DATE: February 26, 2007  
TO: OHA Board of Trustees  
FROM: Jean Scholz  
RE: CNO Roundtable

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The first meeting of the CNO Roundtable was held February 22, 2007 at the Capital Club from 1:00 -3:30 pm. The CNO Roundtable was formed at the request of several Ohio Hospital CNOs, and modeled after the New Jersey Hospital Association's constituency group of CNOs. Chaired by Renae Phillips of Dayton Children's Hospital and Claire Young of the Cleveland Clinic Foundation; the group met with the following intended outcomes:

*Patient care leaders in Ohio hospitals will create synergy around the FutureThink vision and will share best practices on the creation of care delivery models that promote collaboration and respect the contributions of different caregivers. The CNO roundtable will provide feedback to OHA staff on health care policy and advocacy and further the design of creating Ohio hospitals as the premier place in which to be a patient and to be an employee.*

To start the meeting, CNOs were asked to identify a shared purpose of the CNO Roundtable and discuss what they hoped to get from such a roundtable; what the roundtable would do, and what was not duplicative to other groups including OONE. Furthermore the group was asked to use the OHA and FutureThink mission and vision as guidelines for the development of their shared purpose.

The following ideas were suggested by participants.

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#### **Purpose/Activities of CNO Roundtable**

- Sharing information on: best practices on common problems such as:
  - a. Patient Safety/Quality
  - b. Patient Handoffs
  - c. Med reconciliations
- Develop models of care delivery
- Identify and or develop flexible staffing models especially for smaller organizations
- Lead disaster and emergency preparedness.
- Develop standardized dash board/quality outcomes measures,
  - a. Evidence based and defined data definitions that are comparative
- Create a list serve communication blog or "chat room"
  - a. with ability to identify trends
  - b. communicate in "real" time
  - c. share best practices and/or "retrospective for follow-up and review"
- Create new model of care delivery

- Create the vision of the “perfect” bedside RN
- Define RN role (bedside nurse) for removal of non-essential activity. Create a “New model of care delivery.”
- Create Network Directory for better contact with other systems in Ohio
  - a. Including blogs and E-Mail exchanges
- Share standards, ideas, patient safety, forms
- Share best practices in hospitals, perhaps anonymously
  - a. National communication is not always relevant
- Have nurses be more visible in community
- Create a better way to serve the underserved
- Create education- service collaboration
  - a. collaboration with educational institutions
- Influence how health professionals are certified
- Identify competency vs. academic standards
- Become the “*Donald Berwick*” of patient safety
  - a. Be seen as the major champion of patient safety for the state of Ohio
  - b. have CNOs take on this role collectively
  - c. utilize our sphere of influence to impact this in communities
- Work to build safer systems
  - a. develop strategies to ensure safer environments
  - b. develop staff expertise in safety
- Become the clearinghouse for CNO information
  - a. prioritize the barrage of information that CNOs are accountable for:
    - i. Patient Safety,
    - ii. Quality
    - iii. Emergency Preparedness,
    - iv. etc.
- CNO Roundtable should include networking opportunities
- Sharing best practices
  - a. Especially those that are easily replicated
- Write a *CNO For Dummies* – a Nurse Executive Primer
- Set Quality Agenda
- Demonstrate our strategic relevance

Those in attendance requested additional meetings and follow-up. OHA staff will work with the co-chairs to plan at least 2 additional meetings. Since this group has the potential to assist OHA with its quality, workforce and advocacy agendas, CEOs are asked to encourage their CNOs to participate in the new CNO roundtable. Copies of materials prepared for the meeting can be found on the FutureThink website, [www.FutureThink.org](http://www.FutureThink.org).